

PRIVACY RIGHTS REQUEST FORM

We value individuals' privacy rights.

As required under applicable law, and specifically under the EU General Data Protection Regulation ("GDPR") and the California Consumer Privacy Act of 2018 ("CCPA"), individuals are entitled to certain rights.

Our Search App user may submit certain requests regarding the process and collection of their Personal Data, by

*completing this form and sending it to our privacy team at: **answers@filesolveronline.com**.*

We will provide with a response to your request within the timelines required under applicable data protection laws. Please note that we may ask you to provide additional information in order to fulfill your request. In such event, we will contact you using the contact information you provided in this form. The information provided by you in connection with this form, will be processed only for the purpose of responding to or fulfilling your request.

Full Name: _____

Address (including ZIP): _____

Email Address: _____

Phone Number: _____

Please choose the applicable rights you wish to exercise regarding your Personal Data:

- € To be provided with information of why and how we process your information.
- € To be provided with a copy of the Personal Data proceed on me.*
- € To delete your Personal Data that we hold.
- € To be provided with a copy of my Personal Data and transfer it to a third party.*
- € To withdraw my consent for processing my Personal Data (applicable under the GDPR).
- € To object to the processing of my Personal Data (applicable under the GDPR).**
- € To update/correct my Personal Data (applicable under the GDPR)
- € Other.

Please substantiate your request and provide additional information:

Please detail the relationship you have with us (consumer, user, customer, employee, partner, etc.):

Identity Verification

We are required to make sure you are indeed who you say you are, for this reason we need to verify your identity.

Please provide a photo ID document (i.e., driver license, passport).

Please provide proof of address so we can confirm your residency (upload one of the following: utility bill, bank statement, driving license, or tax document).

Please send the complete form to: answers@filesolveronline.com.

We will process your request by the time specified under the applicable data protection laws.

The submission and processing of the request is free of charge; Please note, we request or charge a reasonable fee to cover certain administrative costs (such as providing additional copies of the data) or for handling manifestly unfounded or excessive requests

We wish to thank you for your cooperation.

** Under the CCPA your rights only apply to the Personal Information (as defined therein) collected 12 months prior to the request and you are not entitled to submit more than 2 requests in a 12 months period.*